

## 1 更換保障

1.1 任何貨品如經本公司檢測後証實有出廠缺陷，顧客可於七天內更換相同型號之產品（部份指定品牌及配件除外），每次購買只可更換一次。客人必須攜帶產品到門市安排檢查及更換。

1.2 更換之貨品如沒有存貨，顧客則可更換同等價值之其他貨品。

1.3 更換貨品時，顧客必須出示有效發票、收據、未填寫保用書。該貨品必須包裝完整，無任何損毀及刮花痕跡；而貨品機身編號必須與發票上資料相符。

1.4 如因貨品在市場有價格波動、限時優惠價格問題而要求退貨，此退換保障恕不適用。

1.5 此更換保障不適用於：

- (a) 特價或/及享有特別折扣之貨品；
- (b) 因意外損毀或疏忽損毀，不正確使用而損毀之貨品；
- (c) 隨機配件；
- (d) 未有相關發票或/及 收據或/及 未填寫保用書之貨品；
- (e) 有損毀或/及刮花痕跡之產品；
- (f) 某些消耗性產品。

1.6 客人必須留意產品個別保養條款。

## 2 退款

2.1 除上述更換保障情況外，所有已出售的貨品均不可退款。產品有價格波動性，售價以出單當刻為準，及後若有價格調整或促銷恕不能退回差價。

## 3 貨款

3.1 如有需要，顧客可能須先付訂金。除指定購買貨品外，該訂金不可轉作購買其他貨品或型號之用。假若訂金乃用作預留貨品之用，而顧客因任何原因而未能於繳付訂金日起計 30 日內完成該項購貨交易，所付訂金將會被沒收，以補償本公司之損失。假若所指定的購買貨品

缺貨超過 30 日，本公司會將所付訂金無息退還予顧客。除此之外，所付訂金將不作退還。

3.2 顧客須於本公司送貨前繳付購買貨品及送貨之全部款項，否則，本公司有權取消送貨。

3.3 如果因未能如期送貨而退還貨款，以信用卡或 EPS 支付之款項，將經由發卡銀行退還；而以現金支付之款項，將以現金方式退還；以銀行轉帳之款項，將以銀行轉帳方式退還。

## 4 送貨

4.1 所有預計之送貨日期及時間只屬本公司預估，本公司會致力盡早發貨，但對一切因延誤或未有送貨而造成任何損失或損害概不負責。

4.2 倘顧客於通知 60 天後仍未提取有關貨品，本公司有權沒收有關貨品以作繳付存倉費。

## 5 售後保養

5.1 本公司網站或發票上顯示的保養條款僅供客人快速參考，產品的保養細節以廠方公佈的資料為準。本公司會致力確保保養資料準確，但對一切因資料出錯而造成的損失概不負責。

5.2 所有爭議，最後以峻域發展(香港)有限公司決定為準。

## **1 Replacement Guarantee**

1.1 You (i.e. the Customer) are entitled to return and replace any products (for the same model) within 7 days from the date of purchase, provided that the products are proved and confirmed to be defective by the agents, suppliers and/or manufacturers.

1.2 If the replacement products are out of stock, you may exchange other available products of the same dollar value as at the date of purchase of the products.

1.3 The returned products must be in their original condition and packaging without any physical damage and/or scratch together with original sales invoice, receipts and warranty card (which shall not be completed). The serial numbers on the returned products must be the same as those on invoices.

1.4 This Guarantee shall not be applicable where the return and replacement of products are due to price fluctuation in the open market.

1.5 This Guarantee shall not be applicable for

- (a) products sold under special offers and/or specially discounted products;
- (b) products broken, damaged or become defective by your inappropriate use or maintenance;
- (c) accessories;
- (d) products without sales invoices, receipts and warranty card (which shall not be completed);
- (e) products with physical damage and/or scratches;
- (f) some disposable products.

1.6 For specific warranty term of each product, please refer to specific product page.

## **2 Refund**

2.1 Subject to Clause 1 hereinabove, products are not refundable or exchangeable. Sold price on invoice is final, in the event of price adjustment, price difference is not refundable in any circumstances.



### **3 Payment**

3.1 You may be required to pay deposit(s) for the product. Such deposit(s) are not transferable for the purchase of other products or models. In the event that you pay any deposit to hold any products, the deposit shall be forfeited as liquidated damages and not as penalty if the purchase is not completed within 30 days from the date of payment of such deposit. If the product is out of stock, deposit paid by you (if any) shall be refunded to you without interest. Otherwise, the deposit is not refundable.

3.2 You shall be liable to pay the full purchase price of the product and delivery fee before our delivery of the product, failing which JVG, the company shall be entitled to withhold delivery of the product.

3.3 In the event of refund, all credit card and EPS payments shall be refunded through the [ card issuing/ paying ] banks; All cash payments shall be refunded by cash; All bank transfer payments shall be refunded by bank transfer.

### **4 Delivery**

4.1 It is acknowledged and agreed that all delivery dates and times are merely estimates and JVG shall not be liable for any loss or damage incurred or suffered by you as a result of late delivery or non-delivery of products.

4.2 If you do not pick up or arrange delivery of the purchase within 60 days after notice, you may subject to forfeit the product or partial payment as compensation for storage costs.

### **5 Warranty Terms**

5.1 The warranty terms shown on website or invoice are for quick reference only. Details of the warranty refer to the official information of the manufacturers or distributors. JVG would try the best on warranty accuracy but shall not be liable for any loss incurred or suffered by misrepresentation of warranty terms.

5.2 In case of any dispute, JVG Development Ltd. decision shall be final.

